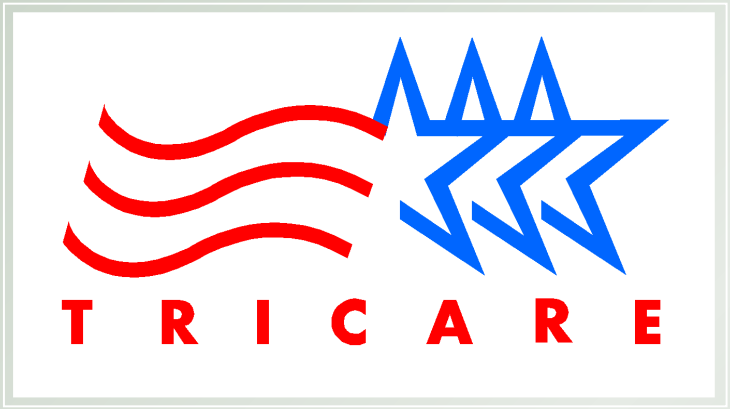

The Executive Director's Perspective

13 March 2000

Dr. H. James T. Sears
Executive Director
TRICARE Management Activity

Sep 12, 20

Imperatives

The TMA Vision

TRICARE Management Activity

- TRICARE Works in Support of Readiness
- Surpass Members Expectations - Be Their Preferred Health Plan
- Move Smartly to Population Health - Highest Quality Care
- Optimize the Direct Care System
- Work as Tri-Service Team with Contractors
- Move Smartly to Best Business Practices - Be Competitive
- Be the World's Leading Integrated Health System

Sep 12, 20

Challenges

TRICARE Management Activity

- **Funding**
- **Senior Line Support**
- **System Integration**
- **Military Treatment Facility (MTF) Performance**
- **TRICARE Simplification**

Basics

- **Leadership**
- **Service**
- **Money**

Getting There

TRICARE Management Activity

- **Military Health System (MHS) Optimization**
- **Population Health**
- **IMIT Enablers**
- **Managed Care Support Contract 3.0**

Sep 12, 20

“I wouldn’t want your job. It’s gotta be tough running a program when the vast majority of people are happy with it… but the word from Washington is ‘Everything’s broken.’”

Chief Master Sergeant,
Pacific Region
Feb 2000

TRICARE
TRICARE Management Activity

"I'm just not hearing bad stuff about TRICARE anymore… I think it's time to just declare victory and move on."

General Patrick Gamble

PACAF/CC

Feb 2000